

Outcome Goals					Outcome Measurements		
CHNA Priority	Aspire Value Driver	Outcome Statement	Strategic Goals	Outcome Metrics	Year 1 Baseline	Year 2 Outcome	Year 3 Outcome
Increase system capacity	Workforce Development	Aspire will be recognized as a premier employer in mental health, wellness and SUD service	Attract, Develop and Retain Top Talent	Aspire will target a diverse staff reflective of the community it serves	895	92%	
Recruitment and retention of culturally diverse and informed providers who demographically reflect the community	Aspire firmly believes that it important to have a healthcare workforce which represents the tapestry of our communities as it relates to race/ethnicity, gender, sexual orientation, immigration status, physical disability status, and socioeconomic level to render the best possible care to our diverse patient population.						
Enhancing mental health, substance abuse, outreach and treatment	Growth	Aspire will optimize opportunities to evaluate and close service gaps	Achieve SMART Growth	Aspire will develop and implement a plan to enhance timely access to services	55%	75%	
Mental Health/behavioral helath outpatient service capacity	Aspire will employ an integrated care management model. Transitioning core services to this integrtated health care approach will enhance access to services and improve the quality of care.						
Streamline access to care	Stakeholder and consumer loyalty	Aspire will develop and implement a plan to enhance timely access to care	Optimize Customer Service	Aspire will target the high rates of comorbidity	159,644	111,928	
Access to free or low cost healthcare for all residents	Aspire will address the needs of the community by increasing system capacity; providing screening, monitoring and treatment of chronic health conditions, and enhancing mental health and substance use disorder treatment by integrating culturally appropriate primary care services.						